



## **SATO** DCS & Labeling Worldwide

SATO Labeling Solutions America is a leading global provider of innovative label and tag printing solutions throughout the supply chain. The company has specialized in Auto-ID solutions for the retail, horticultural, manufacturing and healthcare industries for more than 40 years. Its Romeville facility employs 80 full-time workers.

With the assistance of the Workforce Investment Board of Will County, Jan Rathgeb, Sr. Manager of Human Resources at SATO Labeling Solutions America, Inc., determined that they were eligible for funds available through the Business Grants for Employee Training Program. With the help of a management team, training needs were prioritized and a funding request developed that included the following areas: predictive maintenance, basic electricity, maintenance planning and scheduling, and management skills.

As a result of the training, the scheduling of machine maintenance has improved significantly and production disruptions due to maintenance have been minimized. Additionally, developing basic electrician skills has resulted in the assignment of new tasks to individuals – tasks that they previously could not have performed. The management training provided an employee who was promoted from an hourly to a supervisory position with the skills needed to transition into a leadership role.

*“In the current economy, it is especially difficult for businesses to use limited resources for training their employees and yet, in order to remain competitive it is more important than ever. Without the assistance we received through the Business Grants for Employee Training Program, we would not have been able to provide our employees with the training that they needed,”* said Jan Rathgeb.



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