



Something you should know about . . .



Loders Croklaan is a key global producer in the supply of oils, fats and nutritional ingredients for more than 110 years. While it still serves several major market segments within these industries, its core business in the 21st Century is palm oil, a no-trans fat alternative. Worldwide, it provides customers with complete and comprehensive supply chain management, an extensive range of palm-based products, and unprecedented assurance in product safety, quality and value for money. Loders Croklaan is a subsidiary of IOI Corporation Berhad, Malaysia, and has its headquarters in Wormerveer, the Netherlands. It has manufacturing facilities in the Netherlands, US, Canada and Malaysia with sales offices located around the world.

The Channahon facility, which employs over 80 full-time employees, installed a new Enterprise Resource Planning (ERP) software system to better capture production and sales information and enable better decision-making. The information was formerly handwritten on a worksheet and then entered into multiple databases. The new software captures real-time information, allowing management to analyze and react as changes occur. Increased efficiency of data flow within the company and its supply chain has a direct, positive effect on company productivity. The new software improved customer service and product quality, decreased product time to market, and created more efficient inventory levels. Key Channahon employees were trained, and they in turn trained the accounting, customer service, sales, planning, warehousing, production, quality and logistics departments. A total of 22 employees were trained as a part of the Employee Training Grant.



Paula Smith, Loders Croklaan's Production Assistant, states *"We would like to express our appreciation to the Workforce Investment Board of Will County for its Employee Training grant opportunity. The implementation of the new Enterprise Resource Planning software (SAP) at Loders Croklaan USA LLC in Channahon is a positive step in the continued growth and development of our business. The training our employees received on using this software is providing Loders Croklaan with the real time information needed to enhance our competitive position as a world class supplier of edible fats and oils."*

The Workforce Investment Board of Will County is excited to provide this unique training opportunity to Loders Croklaan and other companies that provide integral workforce opportunities to our community. For more information on the Workforce Investment Board's Employee Training Grant Program contact Mary Gajcak at (815) 727-5679.



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